

CUSTOMER SATISFICATION QUESTIONNAIRE

NO.: HS-QR-4B-01

CUSTOMER NAME:		DATE:											
NO.	INVESTIGATION ITEM	SATISFACTION SCORE											
		0	1	2	3	4	5	6	7	8	9	10	
1	PRODUCT APPERANCE												
2	PRODUCT PERFORMANCE												
3	USING EFFECT												
4	SERVICE												
5	DELIVERY TIME												
6	PRODUCT PRICE												
7	THE ABILITY OF DEALING EMERGENCY												
8	THE ATTITUDE OF SALESMAN												
9	MUTUAL COMMUNCIATION												
10	PLANT ENVIROMENT												
TOTAM SCORE:													
CUSTOMER OPINION AND SUGGESTION:													
SIGNATURE:							DATE:						
<p>REMARKS: THE QUESTIONNAIRE AIMS TO INVESTIGATE THE SATISFACTION OF CUSTOMERS TO OUR PRODUCTS,MANUFACTURE,SERVICE,PRODUCT QUALITY,PLANT ENVIROMENT,AS THE BASIS OF IMPROVEMENT MEASURE.PLEASE PUT FORWARD VALUABLE OPINION AND SUGGESTION.PLEASE SCORE ON RELEVANT SCORE COLUMN.SATISFY TO OUR COMPANY IF THE TOTAL SCORE REACH TO 60,OTHERWISE,UNSATISFY.</p>													